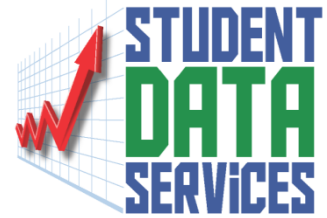




Eastern Suffolk
BOCES

Student Data Services Support Fact Sheet 2018-2019



Educational Services That Transform Lives

K-12 District BOCES Support (Help Desk) – District staff members may request assistance by calling or emailing the Help Desk. If the problem cannot be resolved by the ESBOCES Help Desk, the vendor will be contacted. This service is provided Monday through Friday between the hours of 8 a.m. and 4 p.m. during the calendar school year. During the summer, Help Desk support hours are from 8 a.m. to 3 p.m.

Local Training Classes – Training Schedules are emailed periodically and posted on the Student Data Services website, <http://datacentral.esboces.org>. Districts are encouraged to send staff to training at the ESBOCES facility. Training allows users to acquire knowledge and to collaborate with colleagues regarding the student data management. Some of these classes may be available via TurboMeeting.

Cost per student - \$8.40 **

♦ ****Minimum annual charge \$2,080.94**

On-Site Support and Training – On-site support and training may be contracted for an additional fee. See the chart below for a sample of pricing options. Please call the Program Administrator for additional options.

Half-time Support: ♦ On-site, in-district - 2.5 days per week for the school year	\$56,488.35
One Fifth Support: ♦ On-site, in-district -1 day per week for the school year	\$24,968.09
Three Fifths Support: ♦ On-site, in-district - 3 days per week for the school year	\$68,972.39
12 Week Support: ♦ 1 day per week for 12 consecutive weeks ♦ Limited to once per school year	\$7,880.26
Five Day Rate: ♦ 5 consecutive days	\$3,152.10
Daily Rate: ♦ One day of on-site support ♦ One day of off-site support	\$909.91 \$577.89

RIC One API - Data Integration between SMS and Third Party Software Products

Initial Onboard Process and Testing for 2018-2019 - no charge to districts that subscribe to Student Management System Support Services	
♦ Yearly Maintenance Fee – includes the implementation of additional third party connections	\$500.00

Report Card and Progress Report Production

Cost per student: ♦ Per printing, for laser mailer report cards and progress reports	\$1.10
Basic Production: ♦ Includes printing of report cards, progress reports, schedules and transcripts, per building.	\$27,550.69

Student Data Services
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