

Incident Reporting Contacts

As per the NYSED memo, July 31, 2019:

Effective immediately, we are requesting that all educational agencies that believe they may be compromised/infected with ransomware should immediately contact:

- NYS Intelligence Center (NYSIC) at 1-844-628-2478. NYSIC is a counter terrorism unit within NYS Division of Homeland Security & Emergency Services (DHSES) and collaborates with a team that includes the NYS Chief Information Security Officer and the Multi-State Information Sharing and Analysis Center (MS-ISAC). They have experienced investigators and additional resources that will assist in detection and remediation efforts. We recognize that some school districts may have other resources that can address a cybersecurity incident. However, we require that all districts contact the NYSIC for assistance.
- District Superintendent—Eastern or Western Suffolk BOCES
- Regional Information Center—
 - Darlene Roces, RIC Director, droces@esboces.org, (631) 244-4210
 - Gary Zimmerman, Information Technology Security Coordinator, gzimmerm@esboces.org, (631) 244-4019
 - Jim Tietjen, Network Communications Manager, jtietjen@esboces.org, (631) 244-4253
 - Western Suffolk BOCES districts should contact:
 - Carl Jeanniton, cjeannit@wsboces.org, (631) 595-6811
 - Penny Notarnicola, pnotarni@wsboces.org, (631) 595-6831
- NYSED Chief Privacy Officer's office, privacy@nysed.gov, (518) 474-0937

Other resources:

- FBI Field Offices
 - https://fbi.gov/contact-us/field-offices
 - Local office in Melville—(631) 501-8600
- CISA Incident Reporting System
 - <u>Us-cert.cisa.gov/forms/report</u> and https://www.cisa.gov/report
 - Richard.richard@hq.dhs.gov

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